

**EDUCATION**

**Niagara University – Niagara University, NY**

Bachelor of Science in Hospitality Management-Luxury Operations, May 2027

**QUALIFICATIONS**

Strong leadership and problem-solving skills  
Organization and Time Management  
Public Speaking and Writing  
Customer Service

**RELATED**

**EXPERIENCE**

**Olive Tree Family Restaurant - Lancaster NY**

*Hostess and Waitress* July 2022-Present

- Greet customers, develop rapport, and familiarize them with the restaurant
- Provide excellent customer service by taking orders, delivering food and drinks, and cleaning off tables in a timely manner
- Handle cash and credit card transactions when it is time for customers to pay their bill
- Multi-tasking and juggling several tasks all at once, as well as working as part of a team in a fast-paced environment

**Futures Student Office Worker – Niagara University, NY**

*Front Desk Office Worker* August 2023-Present

- Address individual's questions concerns regarding the office of Hospitality, Sport, and Tourism
- Assist with small tasks around the office whenever needed

**Club Management Association of America (CMAA)– Niagara University, NY**

*Member of the Niagara University Student Chapter* August 2023-Present

- Attended the 2023 CMAA Student Conference in Palm Beach, Florida
- Toured several clubs in South Florida as well as listened to professional educational speakers

**Hospitality and Tourism Association (HTA)- Niagara University, NY**

*Member of the HTA Association* August 2023-Present

- Toured different Hotels and Tourism properties- back of the house and front of the house
- Different fundraising opportunities such as name tag sales and basket raffles

**Student Assistant for Event Planning- Niagara University, NY**

*Student intern in relation to planning events* November 2023-Present

- Shadow the director of events and gain experience in the event planning sector of the Hospitality Industry

**EXPERIENCE**

**Polar Plunge Volunteer- Hamburg NY**

*Volunteer for the annual polar plunge at Woodlawn Beach* November 2023

- Sold raffle tickets around the beach and under tents in order to raise money for "Special Olympics New York"
- Used interpersonal skills as well as high energy to make a huge impact in the Buffalo community

**CERTIFICATIONS**

ServSafe Certified (2023)

**HONORS**

Merani Scholarship, Futures Housing Scholarship, Niagara University Presidential Scholarship, Taste of Buffalo Scholarship for Foodservice and Hospitality

**TECHNICAL**

**SKILLS**

Word, Excel, PowerPoint, Google Docs, Google Sheets, Instagram, Twitter